



Passion for high class

CABIN CREW COURSES

ABOUT US

Step2Lux was born as a concept agency, intertwining a passion for high level services & envisioned as a hunt for continuously improving services within the industry.

WWW.STEP2LUX.COM

ELEVATING YOUR CAREER

<https://www.step2lux.com>
team@step2lux.com





VIP CC ONLINE COURSE

Oriented those who want to join executive aviation from everywhere in the world. You will find the same syllabus as the classroom course with live sessions to give the crew the classroom atmosphere. Operational task, luxury items, food handling and plating. Menu planning and catering orders. Beverage service including everything regarding the wine and its considerations, champagne, tea and coffee service. Attention to details, flowers arrangements, cultural awareness, reports and everything you'll need to start your career in private aviation. You'll be confident to fulfill reports like catering orders, cabin handovers or flight reports. Safety, security and CRM as well as a full section about how to push your candidature forward with resume and cover letter guidelines, social media advices and interviews tips.

Duration : 16 hour(s) divided in 4 online sessions
Price : 550€

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LIVE VIP FLIGHT ATTENDANT COURSE

Complete course oriented to yacht, train, hospitality and commercial cabin crew who want to push their careers forward by starting in private aviation. The course is designed to give you an overview of the industry, learn operational task, pre-flight, inflight and postflight & provide new skills in service and the handling of luxury items.

You will learn how to exceed guest expectations by improving your cultural awareness skills and attention to details, in the end gaining the necessary abilities to fly solo or in a team, dealing with ground staff, creating a menu together with the catering order and filling out all reports. On the syllabus you'll find safety, security and CRM in private aviation as well as some advice for enhancing your next applications.



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VIP FLIGHT ATTENDANT AND SILVER SERVICE

Wine tasting, plating tips and setting up a high standard table are our main practices together with many more.

Duration : 16 hour(s) divided in 4 live sessions & 1 day practical training
Price : 900€

NB: It is the student's responsibility to find accommodation and acquire transportation to the training center. Suggestions can be provided, upon request.



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INTRODUCTORY FLIGHT ATTENDANT COURSE

A quick overview of the private aviation industry, different private jets and types of VIP contracts.

You'll learn essential operational tasks like pre-flight, inflight and postflight duties that include cabin presentation, welcome set-up, flower arrangements, catering checks and service preparation, de-catering, cleaning and stock control, different kinds of services onboard a private jet, food handling and collecting. In the end you'll gain insight in how to fill in in detail all the important reports like catering orders, cabin handovers or flight reports.

Duration : 4.5 hour(s)

Price : 250€



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RAISING SERVICE STANDARDS

In this course you'll increase your knowledge about cultural awareness and its implications in the service with various particular cultures involving Arabic, Russian or Chinese guests. You'll also learn how to make catering orders for special dietary requirements or Ethnic requests and how to properly present them. We'll go through the classic and trendy luxury items, where to buy, how to preserve, prepare, present and pair them. We'll go deep into the beverage service regarding wine and the impact of high altitude, labels, pairing and service, champagne, sparkling wines and differences, tea and coffee service including Arabic coffee rituals.

Duration : 4 hour(s)

Price : 300€

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SILVER SERVICE COURSE, DESIGNED BY STEP2LUX

A course designed to enhance your skills regarding service on board, food handling and plating.

You'll learn how to provide an excellent Silver service on the ground and on board and private jet, yacht, train or restaurant. Setting up the table, use of tools, crockery, silverware and glassware handling. We'll also learn everything about different diets like vegan, keto or low calories to be able to create a menu and make a catering order & how to order and serve Halal and Kosher specifications. Finally, we'll learn how to deal with luxury items like caviar, balik salmon, foie grass and charcuterie, including where to buy, preserve, prepare and plate them

Duration : 4 hour(s)

Price : 300€



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VIP CC ONLINE COURSE + 1 DAY PRACTICE

Full VIP cabin crew online course oriented those who want to join executive aviation from everywhere in the world. You will find the same syllabus as the classroom course with live sessions to give the crew the classroom atmosphere.

Operational tasks, luxury items, food handling and plating, menu planning and catering orders, beverage service including everything regarding the wine and its considerations, champagne, tea and coffee service. Attention to details, flowers arrangements, cultural awareness, reports and everything you'll need to start your career in private aviation. You'll gain confidence in fulfilling requirements regarding reports like catering orders, cabin handovers or flight reports. We will provide you with safety, security and CRM lessons as well as a full section about how to push your candidature forward with resume and cover letter guidelines, social media advice and interviews tips.



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VIP CC ONLINE COURSE + 1 DAY PRACTICE

We'll also have 1 day of practice in house in which we'll learn more about wine by a full wine tasting, handling silverware, glassware and crockery as well as training in all plating types we've studied during the course with the trainer supervising and providing feedback.

On that day students could also follow up, in depth, any doubts or questions they have.

Duration : 16 hour(s) divided in 4 online sessions & 1 day practical training*

Price : 700€

NB : For the practical training day it is the student's responsibility to find accommodation and acquire transportation to the training center. Suggestions can be provided, upon request.



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